

ACCESS REGULATIONS

SANTIAGO BERNABÉU STADIUM

ACCESS REGULATIONS FOR SPECTATORS



THE SANTIAGO BERNABÉU STADIUM DOES NOT OFFER A CLOAKROOM SERVICE.



IN ACCORDANCE WITH ARTICLE 59 OF ROYAL DECREE 2816/1982, ACCESS TO THE STADIUM WITH BULKY ITEMS, CHILDREN'S PRAMS AND OTHER OBJECTS THAT COULD OBSTRUCT EVACUATION IS PROHIBITED.



ANY MISUSE OR UNAUTHORISED OR IRREGULAR USE OF ADMISSIONS TICKETS SHALL RESULT IN THEIR CONFISCATION BY CLUB STAFF.



THE HOLDER OF AN ACCESS DOCUMENT MAY SOLELY OCCUPY THE SEAT SPECIFIED IN THE TICKET. OCCUPATION OF ANY DIFFERENT SEAT IS STRICTLY PROHIBITED.



SPECTATORS MUST RETAIN THEIR ENTRY DOCUMENTS (WHETHER DIGITAL OR PHYSICAL) AND, IF REQUIRED TO DO SO, PRESENT THEM TO THE AUTHORITY (REAL MADRID STAFF, POLICE OR PRIVATE SECURITY). OTHERWISE, THEY MAY BE REMOVED FROM THE STADIUM.



PURSUANT TO ARTICLE 17 OF ROYAL DECREE 203/2010, EACH SPECTATOR MUST HOLD THEIR OWN ADMISSIONS DOCUMENT; THEREFORE, IT IS PROHIBITED TO CARRY CHILDREN INTO THE STADIUM WITHOUT THEIR OWN TICKET AND ANYONE ATTEMPTING TO DO SO SHALL BE DENIED ACCESS.



AT THE ENTRANCES, REAL MADRID MAY DEMAND ANY DOCUMENTS OR APPLY ANY MEASURES ESTABLISHED IN APPLICABLE REGULATIONS ON ACCESS TO PUBLIC PERFORMANCE VENUES.



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AFTER A SPECTATOR HAS ENTERED THE STADIUM, RE-ENTRY IS ALLOWED JUST ONCE, AND ONLY IF THE SAME ADMISSIONS TICKET IS USED AND IS SCANNED UPON DEPARTURE. IF A SPECTATOR LEAVES BEFORE OR DURING THE FIRST HALF OF THE MATCH, HE/SHE MAY ONLY RE-ENTER AFTER HALF-TIME, AND UNDER NO CIRCUMSTANCES SHALL ENTRY INTO THE STADIUM BE ALLOWED ONCE THE ACCESS CONTROL FEATURES HAVE BEEN REMOVED.

SPECTATORS ARE REMINDED THAT IF THEY LEAVE THE STADIUM WITHOUT SCANNING THEIR TICKETS ON THE TURNSTILE BEFORE LEAVING, THEY WILL NOT BE ALLOWED INTO THE STADIUM AGAIN FOR THAT EVENT, DUE TO CAPACITY CONTROL REGULATIONS.



> 500ml/gr

PURSUANT TO ROYAL DECREE 203/2010, ENTRY WITH ANY FOOD OR DRINK IN METAL, GLASS, CERAMIC, WOODEN OR SIMILAR TYPES OF CONTAINERS, AS WELL AS ANY ELEMENT EXCEEDING 500 ML/G IN VOLUME/WEIGHT, WHICH COULD BE USED FOR THROWING, IS STRICTLY FORBIDDEN.

LIKewise, IT IS PROHIBITED TO ENTER WITH ANY TYPE OF ALCOHOLIC BEVERAGE, NARCOTIC SUBSTANCES, PSYCHOTROPIC DRUGS, STIMULANTS OR SIMILAR SUBSTANCES, OR TO ENTER UNDER THEIR INFLUENCE.



SPECTATORS WITH REDUCED MOBILITY CAN ONLY ENTER THE AREAS OF THE STADIUM EQUIPPED FOR THIS PURPOSE (HOLDING APPROPRIATE TICKETS FOR ENTRY INTO THIS AREA).



THIS IS THE ONLY PASS VALID FOR THE 2023/2024 SEASON.

REAL MADRID CLUB DE FÚTBOL HEREBY WARNS ITS MEMBERS AND FANS THAT NONE OF THE SYMBOLS OR FLAGS LISTED ON WWW.REALMADRID.COM MAY BE BROUGHT INTO SANTIAGO BERNABÉU STADIUM, AS SYMBOLS SUBJECT TO PENALTIES BY VARIOUS SPANISH AND INTERNATIONAL ORGANISATIONS.

ENTERING WITH AND/OR DISPLAYING ANY OF THESE SYMBOLS OR ANY BEARING A RESEMBLANCE TO THEM IN ANY FORMAT OR MEDIUM WILL RESULT IN APPLICATION OF THE RELEVANT ADMINISTRATIVE AND CRIMINAL PENALTIES AS WELL AS INITIATION OF DISCIPLINARY PROCEEDINGS BY THE CLUB'S DISCIPLINARY COMMITTEE.

ALL MEMBERS AND SPECTATORS MUST COMPLY WITH THE INTERNAL RULES FOR ENTRY AND PRESENCE IN SPORTING VENUES POSTED ON WWW.REALMADRID.COM.



SMOKING, VAPING OR USING E-CIGARETTES IS NOT ALLOWED ON THESE PREMISES. LAW 28/2005, AS AMENDED BY LAW 42/2010



NO DOMESTIC ANIMALS . ART. 3 OF SPANISH RD-LAW 7/2023 ON ANIMAL PROTECTION AND WELFARE.