

**INFORMATION AND RECOMMENDATIONS OF THE REAL MADRID C. F.
SECURITY DIRECTION FOR FANS OF THE VISITING TEAM**

- 1.** Fans of the visiting team are advised to arrive in the vicinity of the stadium at least two hours before kick-off. After the match, visiting supporters may be held for approximately 20 minutes, depending on the result and circumstances. This decision is made by the police.
- 2.** Buses transporting visiting fans may drop passengers off at Paseo de la Castellana, close to the north side of the stadium. The police will indicate the designated parking area. Approximately 15 minutes before the end of the match, the buses will return to the same area to pick up the fans. Alternative arrangements may be possible. It is recommended to stay in contact with the Supporter Liaison Officer (SLO) of the visiting club.
- 3.** It is advisable to avoid the southern area of the Bernabéu Stadium, as it is frequented by home team supporters. There are facilities (bars, pubs, cafeterias, restaurants) near the bus drop-off area. Please note that Spanish law prohibits the consumption of alcoholic beverages in public streets.
- 4.** There is no cloakroom at the Santiago Bernabeu Stadium. Real Madrid C. F. is not responsible for the safekeeping of items that are prohibited from entry.
- 5.** The area designated for visiting fans is located in the 3rd and 4th stands of the north end, with access through tower D. This gate will normally open one hour and 30 minutes before kick-off but may open earlier at the discretion of the police.
- 6.** The section for visiting supporters is separated from other areas by a security barrier, security personnel, and the National Police. Restrooms and bars are available for their exclusive use.
- 7.** Visiting fans will be required to show their tickets before entering the stadium. At the entrance to Tower D, canine units will be deployed to detect psychotropic substances and/or explosive or pyrotechnic materials as part of the security system.
- 8.** Visiting team supporters will not be allowed to purchase tickets in the areas designated for Real Madrid fans. Any spectators found in these areas may be expelled without a refund. Additionally, tickets purchased through unofficial channels (resale), may result in denied entry to the Bernabeu stadium for security reasons. In most cases, such tickets are counterfeit. Spectators must keep their tickets and present them upon request by authorities (Real Madrid staff, security personnel, or police). Failure to do so may lead to expulsion from the stadium. According to Royal Decree 203/2010, Article 17, each spectator must carry an individually issued ticket. Therefore, entry with children without a ticket is strictly prohibited, and access will be denied to anyone attempting to do so.

9. It is mandatory to follow the instructions of security personnel at all times, both inside and outside the stadium (including police officers, security guards, and assistants). All persons entering the stadium must undergo a thorough security check conducted by private security and the National Police.

10. Elements or materials inside the stadium:

a. Banners or flags brought into the stadium must not exceed 2m x 1m and must be inspected and authorized by security personnel.

b. Under no circumstances may they display symbols, emblems, or messages that incite violence.. They must be placed in designated areas without obstructing the view of other spectators. Banners cannot be attached to rigid supports. According to RD 769/1993, it is prohibited to bring drinks or food in containers made of metal, glass, plastic, ceramic, wood, or similar materials exceeding 500 milliliters/grams. The introduction of alcoholic beverages, narcotics, psychotropic substances, stimulants, or similar substances—or entering under their influence—is strictly forbidden.

c. Television cameras or professional microphones are not permitted unless authorized by the club.

d. According to RD 2816/1982, Article 59, entry with bulky objects, baby carriages, or any items that could obstruct evacuation is prohibited.

e. In addition to UEFA regulations, Spanish Sports Law prohibits bringing into stadiums any object that could be thrown.

The above rules and recommendations are designed to ensure the safety of all fans while enhancing their overall experience and enjoyment.